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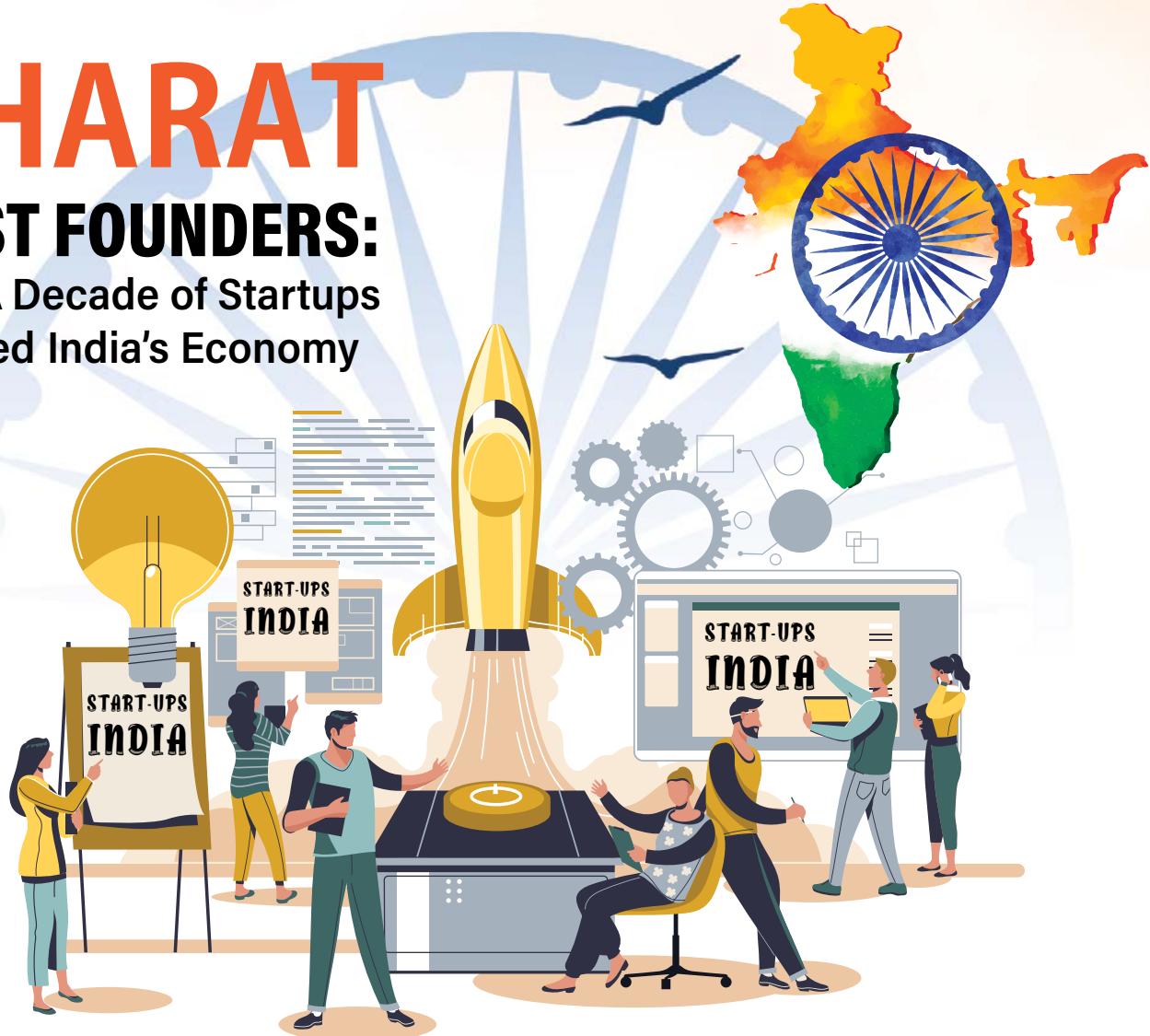
# FOUNDERLABS

FEB-MARCH 2026 | ISSUE #05

## BHARAT

### FIRST FOUNDERS:

How A Decade of Startups  
Rewired India's Economy



**ASHUTOSH AGARWAL**  
CHIEF AI OFFICER  
SCRIPTHONIX SOLUTIONS



**DR. SHIKHA DHAWAN**  
FOUNDER, BIOAZEN



**ASHISH GUPTA**  
CO-FOUNDER, FRETBOX

# TalentOnLease

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the Right Time and at Right Cost

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- Manufacturing
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- BFSI
- Education

## Technologies



# From the Editor's Desk



At FounderLabs, we don't just chronicle startup journeys—we trace the shifts shaping India's entrepreneurial future. This edition captures a quiet but powerful transformation underway: founders are no longer building by borrowed templates, but by lived realities. The spotlight is on those creating value with context, patience, and purpose.

Our cover story, *Bharat-First Founders*, explores how a decade of startups has rewired India's economy—not from metro boardrooms alone, but from Tier-2 and Tier-3 cities where real problems demand practical solutions. These founders are not chasing speed for its own sake. They are building businesses rooted in language, trust, distribution, and everyday Indian life.

Across the issue, a clear pattern emerges. Profit is returning to the centre of the startup conversation. Founders are choosing discipline over noise, resilience over vanity metrics, and sustainability over reckless expansion. In a more demanding capital environment, clarity has become the new growth engine.

We also examine the quieter realities of entrepreneurship—why good businesses fail silently, why many owners choose to stay solo, and how experienced founders make hard calls early rather than emotional ones late. These are not stories of collapse, but of learning, restraint, and mature decision-making.

Technology remains a powerful force throughout this issue—but always in service of impact. From AI-led innovation and deep-tech platforms to community-driven sustainability and campus-scale SaaS solutions, each story reinforces one idea: technology matters most when it solves real problems for real people.

As India marks its startup decade, the message is unmistakable. The next phase of growth will not be defined by who scales fastest, but by who understands Bharat best. By the intentions founders hold, the systems they build, and the communities they choose to serve.

To our readers, contributors, and the founders shaping this new narrative—thank you for building thoughtfully, and for believing in substance over spectacle.

Keep building. Keep believing.

**MANOJ PAL**  
Managing Editor

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**founderlabs**

VOL 1, ISSUE 5

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An initiative of  
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# BHARAT-FIRST FOUNDERS: HOW A DECADE OF STARTUPS REWIRED INDIA'S ECONOMY





A decade ago, India's startup imagination was borrowed. Silicon Valley metaphors dominated pitch decks. Speed mattered more than substance. Scale was chased before understanding. But as India marks **National Startup Day 2026**, the entrepreneurial map of the country looks fundamentally different.

**T**he centre of gravity has shifted. The future of Indian entrepreneurship is no longer being defined only in metro boardrooms or global VC circuits. It is being shaped in **Tier-2 and Tier-3** cities, in workshops, mandis, kirana stores, clinics, classrooms—and by founders who understand Bharat not as a segment, but as the starting point. This is the rise of **Bharat-First Founders**.

“India’s startup story is no longer metro-led. It is Bharat-rooted.”

#### FROM STARTUP INDIA TO STARTUP BHARAT

Over the past decade, India's startup ecosystem has evolved from experimentation to

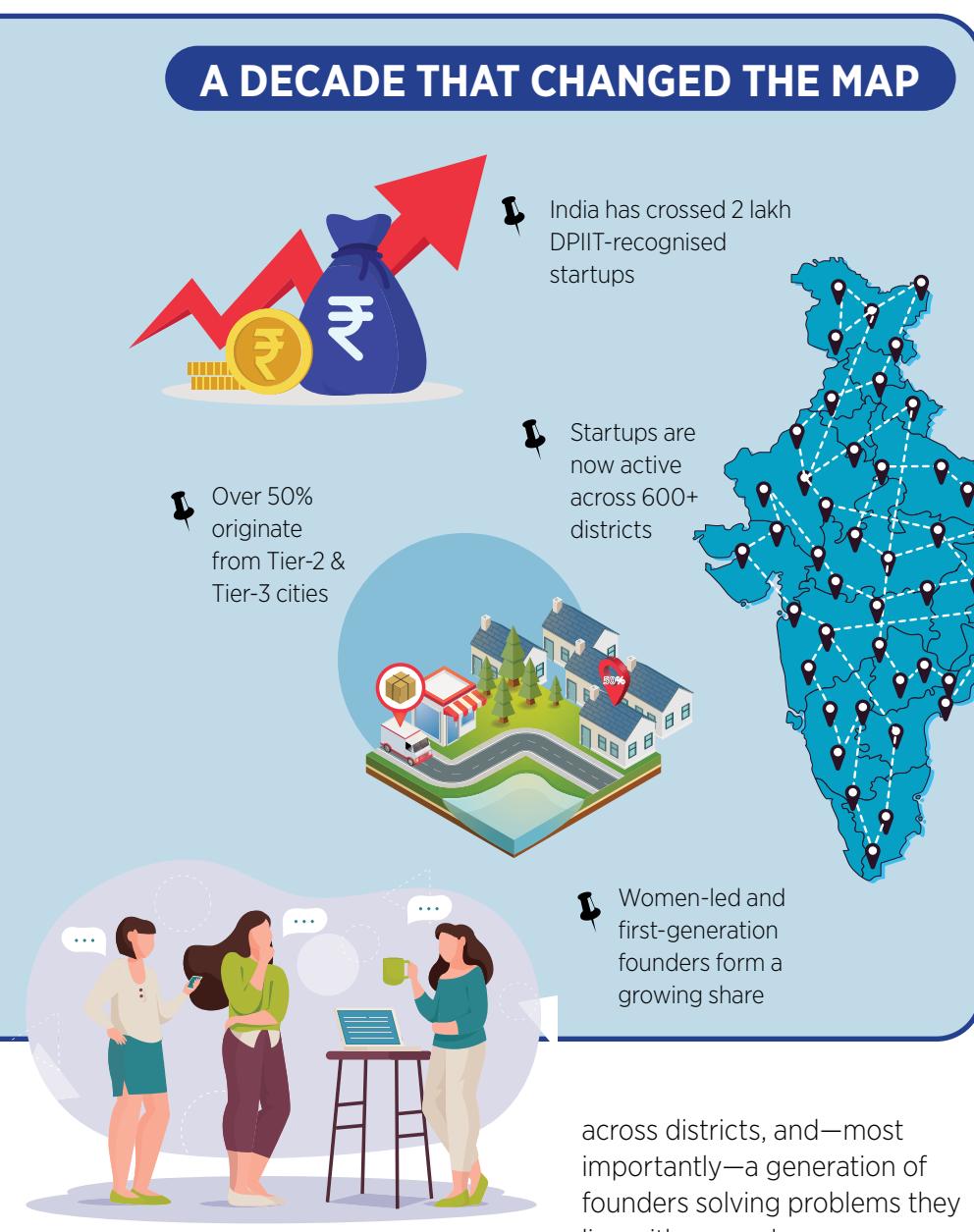
execution. As highlighted during National Startup Day 2026, India today stands among the world's largest startup ecosystems—not just in numbers, but in **geographic spread and social impact**.

More than half of DPIIT-recognised startups now originate from **non-metro regions**. This decentralisation is not accidental. It reflects improved digital infrastructure, policy support, incubators



“In Bharat, scale doesn’t come from speed. It comes from understanding.”

## A DECADE THAT CHANGED THE MAP



What once looked like “small markets” are now emerging as **India’s most meaningful markets**.

### CAPITAL IS FOLLOWING CONTEXT, NOT JUST SCALE

Month after month, a clear signal is emerging:

**capital is moving back to Bharat.**

In **Q1 2025**, nearly **40% of consumer startup deals** were focused on Bharat-centric themes—vernacular platforms, convenience-led services, and Tier-2/3 distribution networks. Regional-language apps reported **over 50% year-on-year growth in engagement**, driven by users who were previously invisible to the digital economy.

This is not a temporary correction after a funding winter. It is a **structural re-alignment**.

## WHAT BHARAT-FIRST FOUNDERS DO DIFFERENTLY

“Companies that understand Bharat don’t chase scale. They define it.”

Investors are recognising that the next wave of scale will come from businesses that understand **local habits, price sensitivity, trust-based commerce, and cultural rhythms**—not from copying global templates.

### CULTURE-LED PRODUCT DESIGN, NOT COSMETIC LOCALISATION

What separates Bharat-First startups from earlier waves is **depth of design**.

This is not about translating an app into Hindi. It is about building for:

- **Language flows:** Local dialects in onboarding, support, and voice interfaces
- **Distribution realities:** Motorcycle routes, kirana partnerships, and human trust networks
- **Social norms:** Kitchen culture, family buying patterns, community rituals, and festival-led consumption

Design for how people live, not how decks are built

Prioritise revenue and resilience over vanity growth

Integrate offline trust with online efficiency



Build slower—but stronger



## WHY BHARAT WILL DEFINE THE NEXT DECADE



Majority of new internet users are from non-metros

Consumption growth is strongest in Tier-2/3 markets



Founders closest to the problem are building the most durable solutions



When founders solve at this level, products feel intuitive. Adoption feels natural. Retention becomes cultural, not contractual.

This is why Bharat-First companies are not chasing virality. They are building **habit-forming businesses**.

### RETHINKING THE ADVICE TO “THINK GLOBAL FIRST”

For years, founders were told: *think global from day one*. The

advice was well-intentioned—but incomplete.

The new reality is clearer: **think Bharat deep before you think global fast.**

Startups that skip cultural depth often end up as polished slides—impressive in pitch rooms, fragile in real markets. By contrast, Bharat-First founders build defensibility through understanding. Their moats are behavioural, not just technological.

Many of these startups are now scaling nationally—and even exporting solutions to other emerging markets. But their global relevance comes **after** local mastery.

### POLICY, PLATFORMS, AND A NATIONAL IMPERATIVE

Government initiatives, digital public infrastructure, district-level incubators, and startup-friendly reforms have lowered entry barriers across the country. Entrepreneurship is no longer an urban privilege—it is becoming a **national capability**.

Startups today are not just creating wealth. They are strengthening MSMEs, formalising supply chains, expanding financial inclusion, and creating aspirational employment beyond metros.

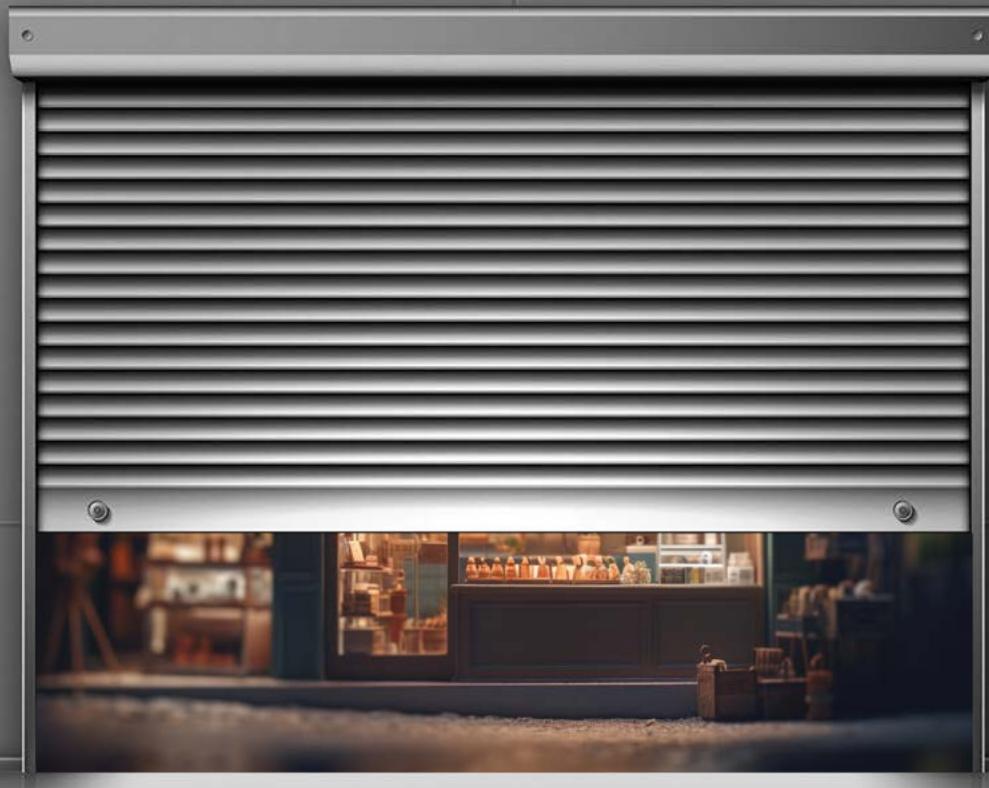
This is why Bharat-First is not a niche thesis. It is a **national economic imperative**.

### THE FOUNDERLABS VIEW

The next decade of Indian entrepreneurship will not be written by a handful of unicorns alone. It will be shaped by **thousands of grounded, profitable, purpose-led companies** built across Bharat.

This is not the end of ambition. It is the return of **context**.

Bharat-First founders are not rejecting global dreams. They are earning them—one real problem at a time. ■



# THE QUIET SHUTDOWNS: WHY GOOD BUSINESSES ARE FAILING SILENTLY

And what 2025's shutdown data reveals  
about the lessons founders can't ignore

**N**ot every business failure makes noise. Many companies don't announce closure. They don't publish goodbye posts or issue statements. Their websites remain live. Social channels go dormant. Owners quietly wind down operations, return licences, and move on.

In 2025, **around 730 Indian startups shut down during the year**—a sharp decline from nearly **3,900 closures in 2024**. On the surface, this suggested recovery. In reality, it reflected a more disciplined—and far less forgiving—business environment.

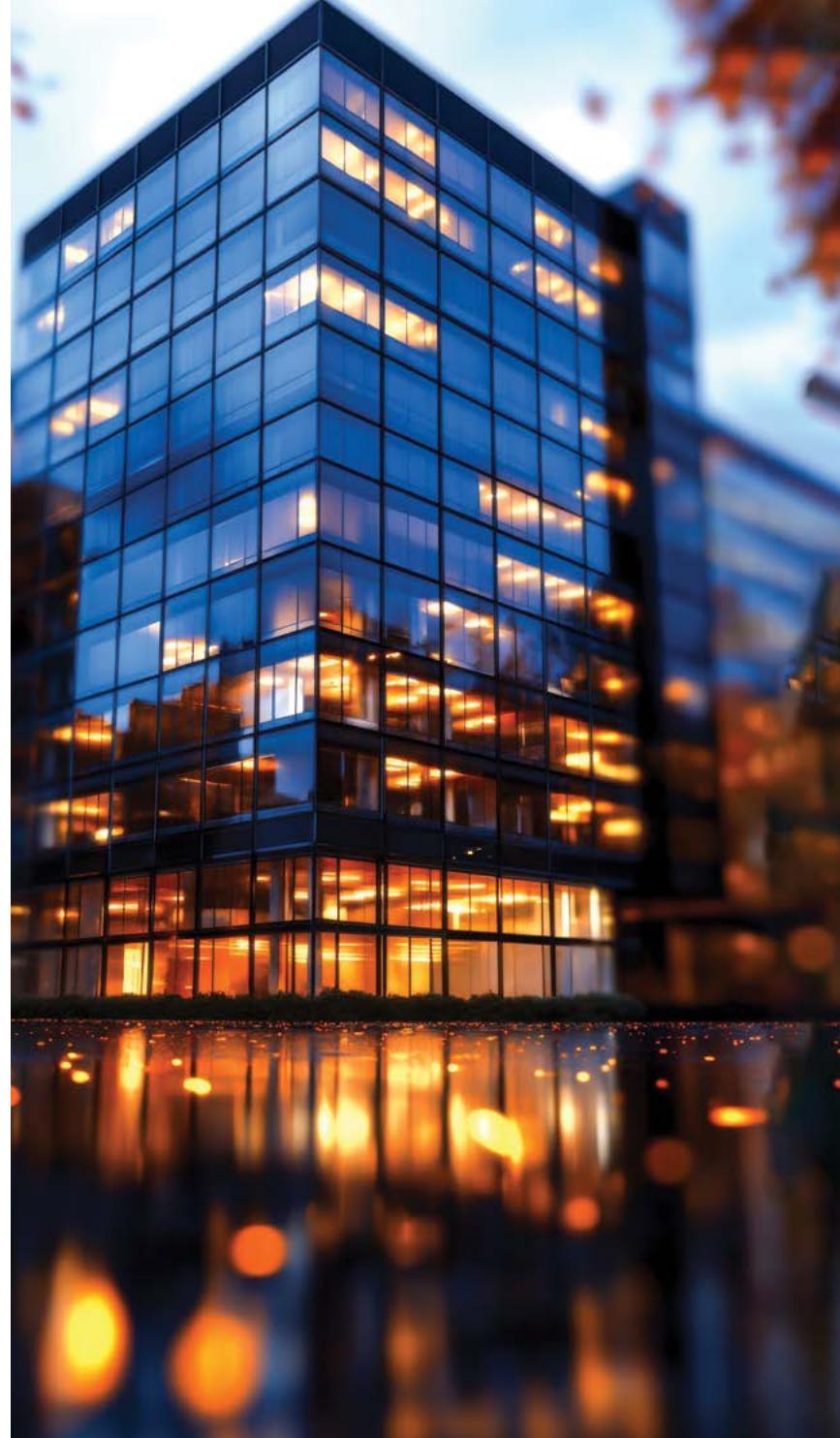
Fewer businesses failed because fewer were given room to drift.

## FAILURE BY SLOW COMPRESSION, NOT COLLAPSE

Quiet shutdowns rarely happen because of one dramatic mistake. They unfold through accumulation.

Cash flow tightens gradually. Customer payments stretch from 30 days to 60, then 90. Fixed costs remain unchanged. One delayed receivable, a compliance penalty, or an unexpected expense tips the balance. Running out of cash remains the most common reason businesses shut down—not because demand disappears, but because timing breaks.

In 2025, closures were concentrated in **enterprise services, retail, and education-linked businesses**—sectors



### THE 2025 REALITY

#### CHECK

Fewer shutdowns did not mean fewer risks. It meant less margin for error.

where margins are thin, cash cycles are long, and cost flexibility is limited.

#### NOT ONE BIG ERROR— MANY SMALL ONES

Silent shutdowns are rarely caused by a single fatal decision. More often, they result from small compromises stacking up:

- Delayed statutory filings
- Informal customer or vendor agreements

- Rising costs without pricing corrections
- Avoidance of difficult financial conversations

Individually, none of these is fatal. Together, they quietly suffocate the business.

### THE HIDDEN WEIGHT OF GOVERNANCE AND STRUCTURE

Several high-profile closures in 2025 were linked not just to funding gaps, but to

**governance and structural weaknesses.** When scrutiny increased, issues around compliance, documentation, and internal controls quickly became deal-breakers.

#### WHY MANY SHUTDOWNS GO UNANNOUNCED

- ✓ Fixing problems costs more than exiting
- ✓ Owners personalise failure
- ✓ Governance gaps surface too late
- ✓ Silence feels easier than explanation

remain manageable—until lenders, auditors, or acquirers step in.

Governance gaps often surface too late. By the time founders act, fixing costs more than exiting.

Partner misalignment adds another invisible weight. Decisions slow. Accountability blurs. Silence replaces disagreement. Momentum fades.

#### THE LESSON IS CLEAR.

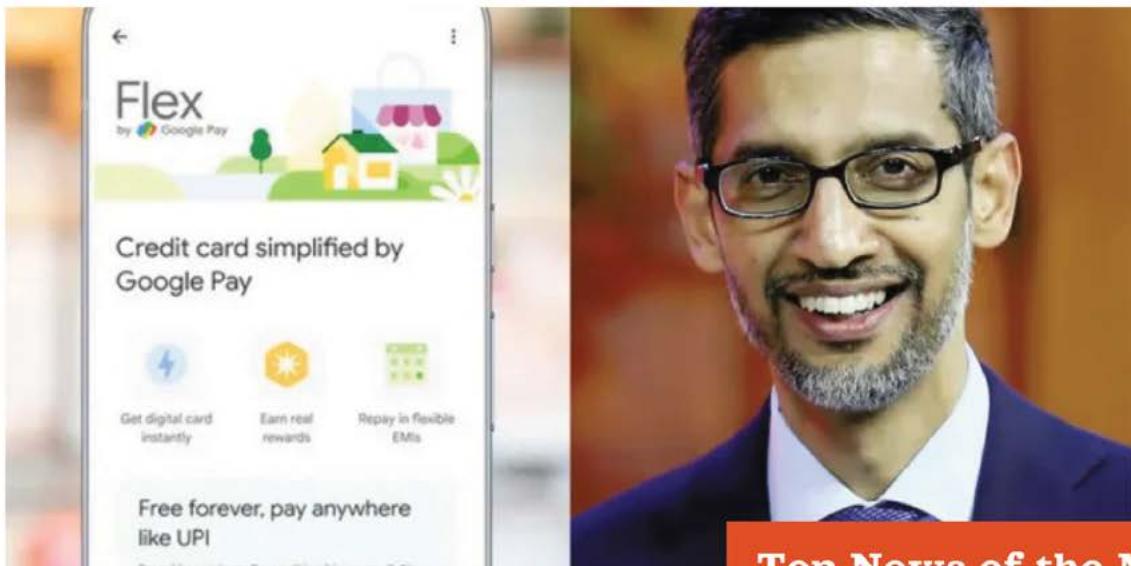
Most businesses don't fail loudly. They fail quietly—without buffers in cash, systems, alignment, or energy. ■

For small enterprises, the problem is often more basic: missed filings, unclear ownership structures, poorly drafted contracts. These



# The Founder's Digest

**This Month's Must-Reads from FounderLabs**

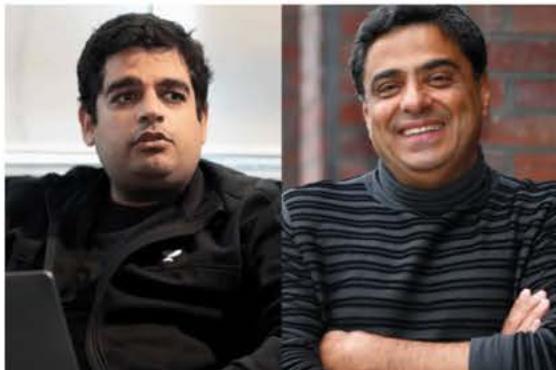


**Top News of the Month**

## GOOGLE PAY LAUNCHES UPI-POWERED RUPAY CREDIT CARD

Google Pay has partnered with Axis Bank to launch its first-ever UPI-powered co-branded credit card in India. With this move, the payments giant enters the fast-growing credit-onUPI space. The card is called the Google Pay Flex Axis Bank Credit Card. Axis Bank issues the card, while the RuPay network powers it. As a result, users can use credit directly for everyday UPI payments.





## RONNIE DROPS PLANS TO ACQUIRE UNACADEMY

Ronnie Screwvala-led edtech firm upGrad has dropped its plans to acquire Unacademy after months of negotiations, according to media reports.



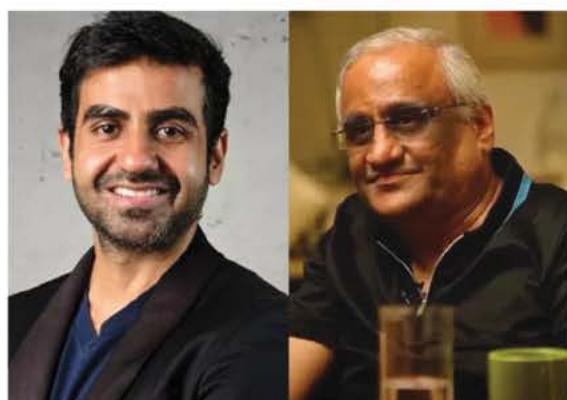
## GOVT SANCTIONS RS 366.78 CR PLI FOR OLA

India's push to become a global electric vehicle manufacturing hub received a major boost as the Indian government sanctioned Rs 366.78 crore under the PLI-Auto scheme for Ola Electric.



## RITESH AGARWAL'S OYO TURNAROUND

When the COVID-19 pandemic brought global travel to a standstill, hospitality startups were among the worst hit. For OYO, once celebrated as India's fastest-growing hospitality unicorn, the crisis became an existential test.



## FOUNDRY DEBUTS WITH KAMATH, BIYANI

Entrepreneurs Nikhil Kamath and Kishore Biyani have joined hands to launch The Foundry, a residential business launchpad designed to build early-stage startups from Indian grounds.



# UPCOMING EVENTS



Feb  
**5**  
2026

Thursday, 10:00 AM

## Entrepreneur Startup Awards, New Delhi

National platform celebrating emerging startups, founders, and ecosystem leaders.

Feb  
**4**  
2026



Friday, 9:30 AM

## CiiA Conference 2026, Mumbai

Innovation-led startup conference focused on scaling, funding, and enterprise adoption.



Feb  
**6**  
2026

Friday, 10:00 AM

## NEXTECH Summit, Mumbai

Future-focused summit on AI, cybersecurity, cloud, and digital transformation for startups.



Tuesday, 9:00 AM

## Bharat Fintech Summit, Mumbai

Flagship FinTech event covering payments, lending, Web3, and regulatory innovation.

**Feb  
10-11  
2026**

**Feb  
13-16  
2026**

Friday, 6:00 PM

## Techstars Startup Weekend, Jaipur

54-hour hands-on startup bootcamp with mentoring, team building, and live pitching.



## Startup Mahakumbh 5.0

A major gathering for the Indian startup ecosystem, featuring pitching, conferences, and exhibitions.

**March  
9-10  
2026**

**STARTUP  
mahakumbh  
BHARAT INNOVATES**

Yashobhoomi Convention Center, New Delhi

# MSME BUSINESS MAHOTSAV & AWARD SHOW 2026 TO BRING INDIA'S MSME LEADERS IN NEW DELHI



MD Business Club, an exclusive platform for business leaders, CEOs, and directors to connect, collaborate, and grow is set to host the MSME Business Mahotsav & Award Show 2026 on 31 January 2026 at Holiday Inn, Mayur Vihar, New Delhi, bringing together 150–200 MSME owners, founders, and senior decision-makers from across India for a full day of networking, recognition, and business exchange.





The event will witness the presence of eminent industry and institutional leaders including Naveen Seth, Deputy Secretary General, PHDCCI; P.K. Gupta, Founder & Director, Hospitality Services Pvt. Ltd.; Debasis Satapathy, Chief General Manager, NBCC (India)

Limited; and Mahender Aggarwal, President, All Delhi Computer Trader Association.

Also participating are notable ecosystem voices such as Mr. Dhanpat Raj Giri, Chief Editor, Youth Campus; Raseshwari Hindustani, Energy

Transformation Expert; Lakshya Bhardwaj, Founder, Shri Kali Mata Temple, New Delhi; and Mr. Jitendra Singh Sabu, Renowned Bollywood Actor, Social Activist and Philanthropist, adding perspectives that extend beyond business into leadership, community engagement, and social impact.

The Mahotsav reflects strong multi-industry representation, with participating businesses from IT & Software, Digital Marketing, Education, Online Universities, Food Industry, POS Solutions, Real Estate, Gifting, Banking & Finance, E-Commerce, as well as NGOs, Astrology and Vastu. This diverse mix is expected to foster cross-sector collaboration and practical business opportunities.

The event is being organised by CMD Business Club, led by Pramod Kumarh, Founder, along with a team of experienced mentors and speakers including Dr. (Acharya) Anupam Gupta, Bijendra Saini (Trainer and Manifestation Mentor), and Anil Kumar Singh (Motivational Speaker). A key highlight of the day will be the MSME Award Show, recognising excellence in entrepreneurship, leadership, and business impact across multiple categories. The platform aims to strengthen visibility and credibility for MSMEs while enabling meaningful, relationship-driven growth.

The MSME Business Mahotsav & Award Show 2026 is expected to serve as a significant convergence point for India's evolving MSME ecosystem at the start of the year. ■



**Ashutosh Agarwal**  
Chief AI Officer, Scriphonix Solutions

## AI needs discipline—not hype

**ASHUTOSH AGARWAL**  
**IN CONVERSATION**  
**WITH ANURADHA**  
**VARMA**  
**CONSULTING EDITOR,**  
**FOUNDERLABS**

*An IIT Roorkee engineer with over 25 years of global experience, **Ashutosh Agarwal**, Chief AI Officer at **Scriphonix Solutions**, has worked with business leaders and investors worldwide to build high-impact, data-driven products. A former CTO at organisations including Patni Computers, GlobalLogic, and iDreamCareer, he now advises founders as a fractional CTO, helping them adopt AI with discipline and build capital-efficient, scalable businesses.*



***Scriphonix began as an edtech venture. How did the original idea take shape?***

Scriphonix started with a simple idea—to turn children's screen time into learning time.

We used Human+AI storytelling to make 21st-century skills engaging and accessible. Parents responded positively, but scaling it sustainably was difficult. Some of that creative work continues today through our YouTube channel, KidsNagri.

***“AI should solve a business problem—not chase hype.”***

**“Most startup tech failures are leadership failures, not technology failures.”**

impact. AI should solve a real business problem. That means choosing the right use cases, appointing an AI owner, ensuring data readiness, testing quickly, and budgeting realistically for build and cloud costs.

### **startup tech foundations?**

Funding alone isn't enough. Incubators need to offer hands-on, one-to-one tech mentorship and stronger technology due diligence. Group sessions help, but early tech strategy needs personalised guidance.

### **How can founders balance speed with building scalable, reliable tech?**

Start lean. Use no-code or low-code tools to validate quickly. Once traction appears, invest in a small but capable tech team that balances speed, user insight, and architectural depth. Speed without structure eventually slows you down.

### **In a crowded startup ecosystem, how can technology and AI help founders stand out?**

By doing two things well—automation and personalisation. Automate what drains time and energy, and personalise what creates customer value. The smartest startups use AI to scale lean while building defensible intellectual property.

*“Speed without structure eventually slows you down.”*

### **What prompted the pivot, and what problems are you solving now?**

The pivot came from hard numbers, not emotion. While the idea worked conceptually, profitability at scale was challenging. Today, we help startups, SMEs, and schools use technology and AI as a strategic advantage—through fractional CTO services, AI leadership workshops, and technology audits.

### **Where do early-stage startups usually get technology wrong?**

The biggest gaps are poor alignment between business and technology, undocumented systems, and weak security foundations. Founders delay senior tech leadership to save costs, but that usually leads to expensive rebuilds later. Early guidance is far more cost-effective.

### **AI adoption is accelerating rapidly. What mindset shift do Indian founders need?**

They need to move from hype to

### **What should investors look for before backing a startup from a tech perspective?**

Clean architecture, version-controlled code, basic security hygiene, and a tech roadmap aligned with business goals. Scalable technology reduces investment risk far more than flashy demos.

### **How can incubators and accelerators strengthen**

### **You've cautioned founders against blind jugaad. What's your contrarian advice?**

Jugaad works for prototypes, not for deep tech. Real intellectual property takes patience, capital, and a long-term mindset. Shortcuts may help you start, but they rarely help you scale sustainably.

### **Finally, what should founders keep in mind while building in uncertain times?**

Entrepreneurship is difficult, but deeply rewarding. Find the right partners, reduce avoidable mistakes, stay disciplined, and keep things simple. Consistency matters more than momentum. ■



**Dr. Shikha Dhawan**  
Founder Biozazen

## Funding Is Secondary. Purpose Comes First

---

**DR. SHIKHA DHAWAN IN CONVERSATION WITH ANURADHA VARMA CONSULTING EDITOR, FOUNDERLABS**

*Dr. Shikha Dhawan is a microbiologist, public health professional, mentor, and sustainability entrepreneur with over 22 years of experience across health research, public health, and impact-driven enterprise. She is the founder of **Biozazen**, a social enterprise that creates bioenzyme-based, sustainable solutions by converting fruit and vegetable waste into everyday household and community-use products. Beyond Biozazen, Dr. Shikha works deeply in women's empowerment, rural livelihoods, and community health—mentoring founders across leading incubators and ecosystem platforms in India and globally.*

---

▼

**You've worn multiple hats—researcher, public health advocate, mentor, and founder. What led you from academia to entrepreneurship?**

It was a natural evolution, not a departure. I never left academia—I still teach and love it. But I also felt a responsibility:

***Kifayat is what makes people adopt first—and sustain later.”***

“

*“Funding is secondary. Passion, consistency, and customer feedback come first.”*

we owe the next generation a safer planet. Entrepreneurship became a way to add impact—working with villages, farmers, women, and startups—alongside my academic work.



**What inspired Biozazen—and what does the name stand for?**

Biozazen is about turning waste into value. We use fruit and vegetable peels—especially citrus waste—to create bioenzymes. The logo is a lotus because it represents beauty emerging from waste. It's also about peace and prosperity—“zazen” reflects the meditative, mindful intent behind the work.



**You often use the words *Ikigai* and *kifayat*. Why do they matter in your model?**

*Ikigai* is where purpose meets livelihood. For rural women, *kifayat*—affordability—creates immediate resonance. When they realise they can replace chemical cleaners at home using waste, save money monthly, and also earn—everything clicks. That is empowerment that sustains.



**You shared a powerful “aha moment” from Odisha. What happened?**

In Phulbani, I explained that bioenzymes help unclog drains. A tribal woman immediately said: “If drains are clean, mosquitoes won't breed—so malaria will reduce.” That moment stayed with me. It was ground intelligence—fast, logical, and deeply rooted in lived reality.

and they prioritise family duties first. Stigma is another major issue—especially in TB and HIV. Women may face discrimination, even being sent back to their parents' homes. For HIV, character assassination is common—despite studies showing many women acquire it from spouses.



**You mentor many founders. What tells you a startup is ready to scale?**

Three things: passion that survives dark phases, ability to sell to the first 100 customers, and being mentorable—willing to unlearn and learn. Funding is secondary. If a startup can survive three years, evolve based on feedback, and remain consistent—money will come.



**What's your advice to young founders—especially those building in sustainability and social innovation?**

Your co-founder should not be your best friend—choose someone with complementary strengths. Find unmet needs around you. Build your USP through purpose and storytelling. And understand entrepreneurship is not “freedom from 9–5”—it's a 24x7 commitment with accountability, especially when you use grants or investor money. ■

**“Your co-founder should have complementary strength—not just chemistry.”**

*“Your co-founder should have complementary strength—not just chemistry.”*

**How did the seed of this idea first get planted?**

It began with Self-Help Groups in Meerut working in floriculture. They had flower waste left after selling marigolds and chrysanthemums. Friends suggested converting biodegradable waste into bioenzymes. As a microbiologist, fermentation is familiar territory—so the idea felt both scientific and practical.



**You've worked on TB and HIV diagnostics. What's still overlooked in women's public health?**

Gender bias in health-seeking behaviour is real. Many women need permission to seek care,



**Ashish Gupta**  
CEO and Co-founder of FretBox

## Campus Living Should Run Like a Well-Managed Hotel

**ASHISH GUPTA IN  
CONVERSATION WITH  
ANURADHA VARMA  
CONSULTING EDITOR,  
FOUNDERLABS**

*Ashish Gupta is the CEO and Co-founder of **FretBox**, one of the most interesting SaaS companies transforming the way universities run their hostels and student campuses. Ashish has spent the last few years deeply immersed in the world of student experience and campus operations, building a product that today serves tens of thousands of students across leading private universities in India.*



### **What inspired the idea behind FretBox?**

I noticed that university hostels—despite being massive ecosystems—were running on

fragmented and manual systems. At the same time, students expected efficiency, safety, and transparency. That gap made me realise that improving daily campus life could be both meaningful and scalable.

**“Customer-market fit matters more than product-market fit.”**

*“University hostels are massive ecosystems—yet most still run on paper and WhatsApp.”*

**▼**

***Which problem excites you the most to solve in this space?***

Student safety and operational efficiency. When leave management, attendance, and communication are streamlined, everyone benefits—students feel secure, parents feel reassured, and wardens can focus on managing instead of firefighting.

**▼**

***FretBox didn't start as a hostel-first product. How did early experiments shape your journey?***

We began with a society management solution and tested it on a single campus. Those early experiments taught us that universities value solutions that reduce real pain, not just add features. That insight helped us pivot and sharpen our focus.

**▼**

***Was there a moment when you knew hostels were the real opportunity?***

Yes. During COVID, it became very clear how under-digitised hostel operations were. When we saw institutions preparing to manage tens of thousands of students digitally, it confirmed

the size and seriousness of the opportunity.



***Universities are known to be slow adopters of technology. What surprised you about user adoption?***

I was surprised by how quickly students, parents, and wardens embraced digital tools once they saw immediate value. Features like automated leave approvals, real-time communication, and meal planning built trust very quickly.

***“Bootstrapping forces you to build for revenue, not validation.”***

**▼**

***What change is FretBox creating on campuses today?***

We're transforming hostels into digitally managed ecosystems focused on safety, transparency, and convenience. Students can focus on learning, administrators gain operational clarity, and parents stay informed without anxiety.



***You bootstrapped FretBox into a revenue-generating SaaS business. Why was that important?***

Bootstrapping enforces discipline. You build what customers are willing to pay for, not what simply sounds

impressive. That mindset helped us stay focused on fundamentals and build a sustainable business.



***What lesson accelerated your learning the fastest as a founder?***

Customer-market fit matters more than product-market fit. If users don't feel the pain deeply enough to pay and continue using your product, no amount of features will help.



***FounderLabs: Student housing exists everywhere. Why does***

FretBox matter beyond India? Ashish Gupta:

Student accommodation is a global challenge—from India to Europe. A scalable platform like FretBox can improve safety, reduce operational waste, and create better campus experiences anywhere.

***“Student safety is not a feature—it's the foundation.”***

**▼**

***Finally, what impact are you chasing next with FretBox?***

Our goal is to serve millions of students over time. If we can make campuses safer, more efficient, and more student-friendly at scale, that's real impact—and that's what keeps us building. ■

# GROWTH IS NOT ENOUGH ANYMORE



## Why Startups Are Choosing Profit Over Growth in 2026

**F**or nearly a decade, the start-up playbook was simple: Grow fast, worry about profits

later. Scale was rewarded. Speed was celebrated. Losses were tolerated as long as the growth story held.



Growth is no longer rewarded for speed. It is rewarded for discipline. The Funding Reality That Changed Founder Behaviour



In 2026, this playbook no longer works.

Across early-stage start-ups and growth companies alike, founders are reassessing the true cost of unchecked expansion. Growth still matters, but it is no longer pursued at any cost. Profitability has moved from a distant milestone to a present-day priority.

This shift is not ideological. It is structural.

Capital is still available, but it is no longer forgiving. Investors now ask harder questions about timelines, resilience, and cash flow discipline. The core question has shifted from “How fast can this grow?” to “How long can this business survive without new capital?”

As **Amit Ranjan**, Co-founder, SlideShare, puts it:

“Fundraising is no longer a strategy. It’s a consequence of strong fundamentals.”

## WHAT INVESTORS ASK FIRST IN 2026

- ✓ How long can the business operate without new capital?
- ✓ Are unit economics already proven?
- ✓ Is revenue predictable?
- ✓ Can growth sustain margins?

*Vanity metrics once dominated pitch decks. Today, investors focus on unit economics, margin sustainability, and revenue predictability. Public markets have reinforced this shift—rewarding companies with credible paths to profit and punishing those without.*

Advances in AI and automation have further changed how start-ups scale. Output no longer requires proportional headcount. Lean, senior-heavy teams with clear accountability now outperform bloated structures.

As **Ruchi Kalra**, Co-founder, OfBusiness, observes:

“Headcount growth is no longer a sign of success. Output per employee is.”

In 2026, the most respected startups are not the loudest or the fastest growing. They are the most disciplined.

Sustainable growth no longer follows profit.

**It begins with it. ■**



# WHY MORE BUSINESS OWNERS ARE CHOOSING TO STAY SOLO

How control, not headcount, has become the real advantage for growing businesses



**F**or years, conventional wisdom held that successful businesses needed large founding teams and layered leadership. Solo founders were often seen as temporary operators—

capable of starting up, but unlikely to scale sustainably.

In 2026, that assumption is quietly breaking down.

Across India's SME landscape, many businesses generating



WHAT  
“SOLO” REALLY MEANS  
AT SCALE  
Solo leadership doesn't mean fewer people. It means fewer decision-makers.

## WHY SOME OWNERS AVOID SHARED CONTROL

- ✓ Faster capital decisions
- ✓ Clear risk ownership
- ✓ Fewer internal negotiations
- ✓ Cleaner accountability

₹1 crore to ₹100 crore in revenue continue with a single decision-maker at the top. These are not one-person operations. They employ teams and professionals. What they avoid is fragmented ownership.

The shift is not about doing everything alone. It is about **clarity of control**.

### TECHNOLOGY HAS REDUCED THE COST OF CENTRALISED CONTROL

One reason solo-led businesses are scaling more comfortably today is structural, not personal. Technology has fundamentally reduced the operational burden on founders.

Functions that once required full departments—design, marketing, analytics, customer support, sales tracking—are now handled through automation, AI tools, and specialised service partners. This has lowered the cost of execution without diluting control.

As **Ritesh Agarwal**, Founder & CEO, OYO, has noted in the past:

“Earlier, hiring was the default

solution. Today, software is.”

For SME owners, this means they can stay deeply involved in strategic decisions without being overwhelmed by operational sprawl. Control no longer comes at the cost of speed.

### FASTER DECISIONS WITHOUT CONSENSUS FATIGUE

In founder-led SMEs, decision-making often moves faster because authority is clear. There are no prolonged debates over capital allocation, reinvestment, or risk appetite at the ownership level.

Teams still contribute. Advisors are consulted. But final accountability rests with one person.

This matters in volatile markets, where delayed decisions often cost more than imperfect ones.

Solo-led businesses move faster because authority is clear. Decisions are made, reviewed, and corrected without consensus fatigue.

Profitability reinforces this model. Without pressure to justify headcount or chase aggressive scale, growth is deliberate and resilient.

## WHEN SOLO LEADERSHIP WORKS BEST

- ✓ Predictable cash flows
- ✓ Documented systems
- ✓ Strong second-line managers
- ✓ Delegation without equity dilution
- ✓ Clear personal bandwidth limits

Many failures stem not from weak demand, but from partner misalignment. Solo leadership removes an entire category of friction—while still relying on advisors and senior managers.

Solo leadership is not about independence. It is about building businesses that grow without becoming fragile.■



# THE FOUNDER'S MENTAL HEALTH CRISIS NO ONE TALKS ABOUT



India celebrates founders for grit, resilience, and the ability to outwork the odds. Hustle is applauded. Sleepless nights are worn like badges of honour. But behind this culture of relentless ambition lies a crisis few are willing to confront openly: **the physical and mental toll of founder stress.**



**R**unning a startup is not just professionally demanding—it is emotionally consuming. Founders carry the weight of payroll, investor expectations, customer churn, public perception, and personal financial risk, often simultaneously. Unlike employees, there is no “off switch.” The mind rarely rests, and over time, the body pays the price.

In recent years, India has witnessed the sudden deaths of several prominent startup leaders—often due to cardiac events at surprisingly young ages. In 2023, **Ambareesh Murty**, co-founder and CEO of furniture marketplace **Pepperfry**, passed away due to cardiac arrest at the age of 51. Murty was widely respected for building a category-defining brand in a capital-intensive sector, navigating funding cycles, operational scale, and relentless competition. His sudden passing sent shockwaves through the ecosystem.

A year later, the startup community was shaken again when **Rohan Mirchandani**, co-founder and CEO of **Epigamia**, died of cardiac arrest at just 42. Mirchandani had spent over a decade building a

**“For founders, stress is not episodic. It is continuous—and that makes it dangerous.”**

consumer brand in one of India’s most competitive FMCG segments—balancing investor pressure, supply-chain complexity, and aggressive growth targets. His death reinforced a sobering truth: **success does not shield founders from burnout or health collapse.**

Medical experts consistently point out that stress-related damage builds silently. For founders, stress is rarely short-term—it is prolonged. Constant decision-making, financial

### THE HEALTH COST OF CHRONIC STRESS

- Chronic stress increases the risk of **heart disease by up to 40%**

- Elevated cortisol levels are linked to **hypertension, anxiety, and insomnia**
- Long working hours combined with poor sleep significantly raise the risk of **sudden cardiac arrest**
- Stress-related illnesses often show **no visible warning signs**



uncertainty, leadership isolation, and fear of failure create a pressure-cooker environment. Many founders ignore early

warning signs—fatigue, chest discomfort, persistent anxiety—believing they can “power through.”

Mental health struggles are even harder to acknowledge. Founders are expected to project confidence to teams, investors, and the media. Admitting vulnerability is still seen as weakness. As a result, anxiety, depression, and emotional exhaustion are quietly normalised as “part of the journey.”

What makes this crisis more alarming is the lack of structural support. Accelerators teach pitch decks and scale strategies, but rarely resilience. Investors monitor growth curves, not health curves. Boards discuss performance, not pressure.



“Founders track burn rate religiously—but rarely track burnout.”

India’s startup ecosystem is maturing. With maturity must come honesty. Sustainable entrepreneurship cannot be built on sacrificed health. Founders need permission—to rest, to seek help, to step back without guilt. Peer support, access to counselling, realistic growth expectations, and leadership cultures that value longevity over speed are no longer optional.

The real risk to founders isn’t just running out of capital. It’s running out of **health, balance, and life**—before the journey ever reaches its destination. ■

## WHAT THE ECOSYSTEM CAN DO BETTER

- Normalise mental health conversations at board and founder levels
- Build peer support circles for founders
- Encourage health check-ins alongside business reviews
- Redefine success beyond valuation and funding rounds



# START-UPS IN 13 SENTENCES: A FOUNDER'S FIELD GUIDE

Founders often search for playbooks,  
frameworks, and formulas.  
Very few survive contact with reality.



ONE RARE EXCEPTION COMES FROM **PAUL GRAHAM**, CO-FOUNDER OF **Y COMBINATOR**, WHO REDUCED THE STARTUP JOURNEY TO 13 SHARP SENTENCES.

THEY LOOK SIMPLE.

THEY ARE NOT.

*Together, they capture what actually breaks or builds a startup. Very few survive contact with reality.*

## 1 PICK THE RIGHT CO-FOUNDERS

Ideas change easily.

Co-founders don't.

Most startup outcomes are a direct reflection of the people building them



## 2 LAUNCH FAST

Launching teaches faster than planning.

Until users react, you are guessing.

Early launches exist to create learning, not perfection



## 3 LET THE IDEA EVOLVE

Startups are not executions of a perfect idea.

Most good ideas appear during building.

Iteration reveals what thinking alone cannot



## 4 UNDERSTAND YOUR USERS

Startup value has two sides.

Number of users, and depth of impact.

Growth follows usefulness, not noise



## 5 MAKE A FEW USERS LOVE YOU

Early on, depth matters more than scale.

Serve a small group completely.

Love creates momentum that marketing cannot



## 6 DELIVER SURPRISINGLY GOOD SERVICE

Great support is not charity.

It is research.

Unscalable service teaches what no metric will



## 7 MEASURE CAREFULLY

What you measure shapes behavior.

Track growth daily, but choose metrics wisely.

Wrong metrics create wrong products



## 8 SPEND LESS

Most startups die before product-market fit. They die by running out of money.

Frugality buys time to learn

## 11 PROTECT MORALE

Startups carry emotional weight.

Progress is uneven and lonely.

Loss of focus usually kills first



## 12 DON'T QUIT

Persistence outperforms brilliance.

Keep moving, keep adapting.

Effort compounds over time



## 9 REACH RAMEN PROFITABILITY

Cover basic living costs first. It changes morale instantly. It also changes your power with investors



## 10 AVOID PAYING DISTRACTIONS

The most dangerous distractions pay well.

Side work steals focus silently.

Even fundraising can become avoidance



## 13 EXPECT DEALS TO COLLAPSE

Deals fail more often than they close.

Depending on them hurts morale.

Detachment improves outcomes

## *The Real Lesson*

Everything circles back to users.

Launch early to meet them.

Evolve to serve them better.

When things fall apart, users who care keep you going.

That may be the most important sentence of all

# PIVOT, PAUSE, OR SHUT DOWN: 6 CALLS SMART FOUNDERS MAKE

Startup decisions rarely fail because founders lack effort. They fail because founders wait too long to make the hard call.



INSTEAD OF ASKING  
“SHOULD I QUIT?”,  
EXPERIENCED FOUNDERS  
BREAK THE PROBLEM  
INTO **SIX CLEAR CHECKS.**

**1****DEMAND OR NOISE?**

Activity can be misleading. Meetings, pilots, and sign-ups don't always translate into retention or revenue.

If engagement exists but commitment doesn't, it's time to **pivot the customer, pricing, or value**, not push harder.

**2****BURN OR LEARNING?**

Burn is justified only if it buys insight.

Track weekly spend against clarity gained. If costs rise but direction doesn't improve, pause expansion or **change course**.

**3****FUND IT AGAIN?**

Ignore sunk costs. Ask yourself honestly:

*Would I invest fresh money into this startup today?*

If the answer is no, momentum may be emotional, not strategic.

**4****WHAT'S BEING AVOIDED?**

Most start-ups don't fail from bad ideas, but from **unmade decisions**.

A pricing fix, co-founder issue, or product cut you keep delaying often holds the answer.

**5****ENERGY CHECK**

Fatigue distorts judgment before numbers collapse.

If progress feels forced and optimism needs effort, it's time to pause. Protect energy like capital.

**6****STOP-LOSS SET?**

Strong founders decide their limits early.

Define runway, funding attempts, or stress thresholds—and act when crossed. Early exits preserve optionality.

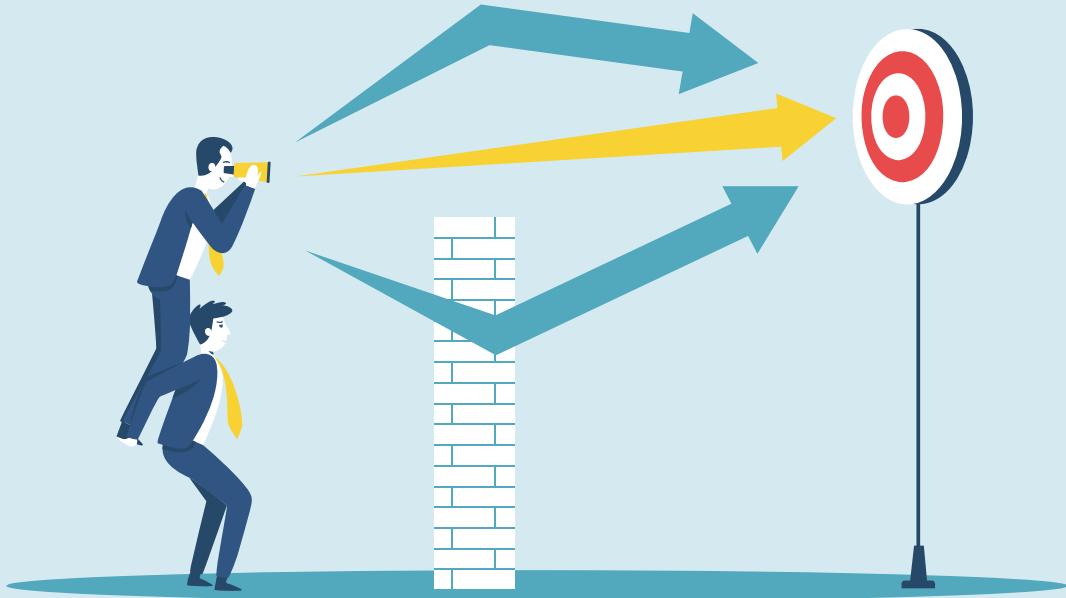


**Pivot when learning exists.**  
**Pause when clarity is missing.**  
**Shut down when fixing costs more than the upside.**

Startups don't fail because founders stop. They fail because founders stop **too late.** ■

# HOW TO MAKE AN IRRESISTIBLE OFFER: 6 MOVES SMART FOUNDERS MAKE

Great products don't sell themselves.  
Clear offers do.



IMANY STARTUPS STRUGGLE NOT BECAUSE THEIR SOLUTION IS WEAK, BUT BECAUSE CUSTOMERS DON'T IMMEDIATELY UNDERSTAND **WHY IT MATTERS, WHY NOW, AND WHY THEY SHOULD PAY**. SMART FOUNDERS FOCUS LESS ON FEATURES AND MORE ON SHAPING AN OFFER THAT FEELS OBVIOUS AND URGENT.

## 1

**START WITH THE PAIN**

Irresistible offers don't begin with what the product does.

They begin with what the customer is struggling with *right now*.

If the pain is vague, optional, or theoretical, the offer won't move anyone. Strong founders define one clear problem that costs time, money, or peace of mind—and anchor everything to it.



## 2

**SPEAK OUTCOMES, NOT FEATURES**

Customers don't buy dashboards, tools, or AI models.

They buy saved hours, reduced risk, or better results.

When founders describe outcomes instead of functionality, the value becomes easier to grasp. The simpler the outcome, the stronger the offer.



## 3

**NARROW THE AUDIENCE**

Trying to appeal to everyone makes the offer weaker.

Irresistible offers are designed for **one clear customer**, in **one specific situation**, with **one primary benefit**. Being obvious to a few beats being interesting to many.

## 4

**TEST WILLINGNESS TO PAY**

Interest is not validation.

A real offer invites commitment—payment, pre-booking, or negotiation. If customers like the idea but hesitate to pay, the offer needs refinement, not more marketing.



## 5

**PRICE THE VALUE, NOT THE EFFORT**

Founders often price based on development cost or competitor benchmarks. Customers evaluate price based on perceived impact.

When pricing is linked to avoided losses or gained upside, decisions become easier—even if the product isn't perfect yet.



## 6

**REDUCE DECISION FRICTION**

If an offer needs long explanations, it's not ready.

Strong offers are easy to understand, easy to try, and easy to say yes to. Clear next steps matter more than clever messaging.



An irresistible offer isn't built by adding more features.

It's built by **deeply understanding the customer and simplifying the decision**.

Before scaling growth, smart founders ask one question:

*If I were the customer, would this feel obvious and worth paying for today?*

In startups, traction follows clarity. ■



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New Podcast Episode Dropping Soon

**Dr. Deepika Singh | Founder & CEO,  
DG Rakshak**

# *A Note to Our Readers*

*Every story in this issue of FounderLabs carries a quiet but powerful thread — intent over noise, purpose over hype, and Bharat over borrowed models.*

*From founders building for Tier-2 and Tier-3 India, to women entrepreneurs turning personal loss into meaningful innovation, to MSMEs choosing profitability and resilience over unicorn headlines, these stories reflect a deeper shift underway in India's startup ecosystem.*

*We believe startups are not defined by valuation milestones alone. They are defined by the problems they solve, the trust they earn, and the impact they create. This belief shapes what we choose to publish — and just as importantly, what we choose to leave out.*

*FounderLabs exists to document this change with honesty and clarity. To amplify stories that deserve attention, not attention-grabbing narratives. To serve founders building patiently, responsibly, and with conviction.*

*Thank you for reading, reflecting, and building alongside us. If you would like to share your stories, ideas, or suggestions, please write to us at*

*editor@founderlabs.in*

*“Bharat will not be built by borrowed ideas, but by founders who understand its realities.”*

*— The FounderLabs Editorial Team*



Your brand is only as strong as the story you tell — and how far it travels.

Content writing —  
Engaging copy that  
tells your brand  
story



Magazine Feature  
— Print + digital  
reach in startup  
hubs



## FROM STARTUP STORY TO INDUSTRY AUTHORITY

YOUR JOURNEY  
IS MORE THAN  
MILESTONES. IT'S  
A STORY  
WAITING TO BE  
TOLD

PR Articles -  
Media coverage  
that builds trust



Founder Spotlight  
— Your story,  
online & on print



Podcast — Share  
your journey in a  
voice that connects

Expert Column —  
Be seen as a  
thought leader



At FounderLabs, we turn founder journeys into powerful narratives that inspire audiences, attract investors, and establish authority.

We don't just publish stories — we craft them, amplify them, and place them exactly where they make the most impact.

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